

## Summary of Financial Assistance Policy

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Patients concerned about their ability to pay for services or who would like to learn more about financial assistance should contact the Patient Financial Services Department at (906) 643-1185.

Consistent with its mission to provide high quality health and wellness services for the community, Mackinac Straits Health System is committed to providing free or discounted care to individuals who are in need of emergency or medically necessary treatment and have a household income below 300% of the Federal Poverty Level (FPL) Guidelines. Individuals who qualify for financial assistance will not be charged more than the average amounts generally billed to insured patients for emergency or medically necessary care.

Financial counselors are available Monday through Friday, from 8:00am until 4:30pm to discuss the application process at (906) 643-1185.

Mackinac Straits Health System will not pursue extraordinary collections actions against an individual without first using reasonable efforts to determine if such individual is eligible for financial assistance.

For a free copy of the entire Financial Assistance Policy and/or an Application for Financial Assistance, patients can:

1. Visit the website: [www.MackinacStraitsHealth.org](http://www.MackinacStraitsHealth.org)
2. Visit the Mackinac Straits Health System Business Office, 1140 North State Street, St. Ignace, MI 49781
3. Send a request by mail to Mackinac Straits Health System Business Office, 1140 North State Street, St. Ignace, MI 49781
4. Call the Business Office at (906) 643-1185.